COMING SOON

June 4, 2024   June 4, 2024

We are excited to announce the launch of our new Online and Mobile Banking experience!
Our new platforms will go <u>LIVE on Tuesday, June 4, 2024!</u>

I. ONLINE BANKING: STEPS FOR EXISTING USERS

1. Access our website, www.FNBandT.com, and click on the "Login" Button.
2. Enter your existing username and click "Continue".
3. Enter your existing password and click "Sign In"
4. Set up your 2-step Multifactor Verification for additional security. You have 3 options for verification:
   a. Provide a phone number & receive text messages or phone calls with a verification code.
   b. Use the Authy app to generate a unique code.
   c. Use a different authenticator app of your choice to generate a QR code or a unique code.
5. A Verification Code will be sent based on your choice of verification methods. Enter the verification code within 5 minutes and click "Verify"
6. Read and Accept the terms of the Electronic Banking Agreement and Initial Disclosures
7. Congratulations! - You are now logged into the New Online Banking Dashboard!

II. ONLINE BANKING: STEPS FOR NEW USERS- SELF ENROLLMENT

1. Access our website, www.FNBandT.com, and click on the "Login" Button
2. Click on the "First Time User? Enroll Now" link.
3. Enter the enrollment information (Social Security number, Account number, Email address, and Phone number)
4. A one-time passcode will be sent to the email address on file and must be entered within 5 minutes.
5. Set up your 2-step Multifactor Verification for additional security. You have 3 options for verification:
   a. Provide a phone number & receive text messages or phone calls with a verification code.
   b. Use the Authy app to generate a unique code.
   c. Use a different authenticator app of your choice to generate a QR code or a unique code.
6. A Verification Code will be sent based on your choice of verification methods. Enter the verification code within 5 minutes and click "Verify"
7. Read and Accept the terms of the Electronic Banking Agreement and Initial Disclosures
8. Create your username and password.
8. Congratulations! - You are now logged into the New Online Banking Dashboard!

FNB & TRUST
First National Bank & Trust

Call our Customer Service Line at 251.368.3148 or visit one of our branches if you need any help.
~ Atmore ~ Excel ~ Mobile ~

Member **FDIC**

III. MOBILE BANKING: STEPS FOR EXISTING USERS

1. Starting on June 4th, when you access Mobile Banking, you will receive a "prompt" to download the new FNB&Trust app from the Apple App Store or Google Play. This prompt will appear each time you access Mobile Banking through the "old" app.
2. Once you download the new FNB& Trust app, you will enter your existing username and password and click "Sign In"
3. A Verification Code will be sent to the email that you have on file. Enter the verification code within 5 minutes and click "Verify"
4. Set up your 2-step Multifactor Verification for additional security. You have 3 options for verification:
    a. Provide a phone number & receive text messages or phone calls with a verification code.
    b. Use the Authy app to generate a unique code.
    c. Use a different authenticator app of your choice to generate a QR code or a unique code.
5. Read and Accept the terms of the Electronic Banking Agreement and Initial Disclosures
6. Create a 4-digit passcode
7. Choose whether or not you would like to enable Face ID
8. You will be logged into the New Mobile Banking Dashboard.

IV. MOBILE BANKING: STEPS FOR NEW USER- SELF ENROLLMENT

1. Starting on June 4th, access the Apple App Store or Google Play and download the new FNB&Trust app.
2. Once you download the new FNB& Trust app, you will click on the "First Time User? Enroll Now" Link.
3. Enter the requested enrollment information (Social Security Number, Account Number, Email Address & Phone Number.
4. A Verification Code will be sent to the email that you have on file. Enter the verification code within 5 minutes and click "Verify"
5. Set up your 2-step Multifactor Verification for additional security. You have 3 options for verification:
    a. Provide a phone number & receive text messages or phone calls with a verification code.
    b. Use the Authy app to generate a unique code.
    c. Use a different authenticator app of your choice to generate a QR code or a unique code.
6. Read and Accept the terms of the Electronic Banking Agreement and Initial Disclosures
7. Create a 4-digit passcode and a username and password.
8. Choose whether or not you would like to enable Face ID
9. You will be logged into the New Mobile Banking Dashboard.

ADDITIONAL IMPORTANT DETAILS

Online Banking and Mobile Banking will be "VIEW ONLY" beginning at 6:00 pm (CST) on Monday, June 3rd until 8:00 am on Tuesday, June 4th when the new platform is LIVE.

** Transfers & Bill Pay will be unavailable during the conversion window of 6:00 pm(CST) June 3 - 8:00 am (CST) June 4th**

Any account alerts that you currently have set-up will need to be re-established once you have accessed the new Online Banking platform.

Re-occuring transfers will be transferred over to the new platform. You will not have to re-establish those transfers.

**All Bill Pay information will transfer over to the new platform. You will not have to re-establish that information. You will not be able to schedule Bill Pay during the conversion window of 6:00 pm (CST) on June 3rd until 8:00 am (CST) on June 4th.

**My Card Rules will be available on the new platforms, but you will need to re-enroll.

Member
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EQUAL HOUSING LENDER